

Warranty Card

Factory Warranty

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JIANGSU HANCHU ENERGY TECHNOLOGY CO., LTD

**“Empowering Energy Clean
and Affordable”**

Warranty Conditions

Factory Warranty Scope

HANCHU-ESS provides a 10-year limited product warranty, valid from the earlier time of the installation date or 180 days after production. Hereby this card as prove for HANCHU-ESS shall provide an extended 2-year limited product warranty to the card owner. Free repair or replacement service is available within 5 years from the warranty start date for normal use. In 12 years, HANCHU-ESS guarantees that the capacity is not less than 60% of the nominal capacity.

Factory Warranty Scope

The factory warranty does not cover damages caused by following reasons:

- Wrong deliveries, incorrect or damaged packing;
- Incorrect storage, handing, installation or commissioning;
- Incorrect operation,use or maintenance;
- Accidental damage, theft or vandalism;
- Force Majeure event (e.g. climate or other environmental influence, foreign material contamination, etc.);
- The nameplate or serial number of the Products is modified, altered or not readable;
- Any incidental or consequential damages (e.g. loss of profits, loss of data);
- Defects of Products arise due to renewal of the national or regional laws or regulations;

Warranty Conditions

If the equipment is defective under the warranty, HANCHU-ESS will provide the following options of warranty. We will decide which method to use according to the specific problems.

- Device repair at HANCHU-ESS, or
- Device repair at on-site, or
- Exchange for a replacement product of equivalent value with regard to model and age.

Extended Warranty Card

User Information:

Email Address: _____

Installation Region: _____

Installation Address: _____

Product Information:

Warranty expiration date: _____

Device type: _____

Equipment type: _____

Device SN: _____